

Terms & Conditions

**- London's Exceptional Warriors Ltd.-
(Company Registration Number 12253423)**

London's Exceptional Warriors Ltd. provides a tailor-made service for children, teenagers and adults (with additional needs) who want to improve their physical and emotional well-being. Sessions are delivered by qualified instructors following an individualized and structured programme.

Parents/Guardians of children attending exercise sessions

Parents and/or guardians are responsible for any children they accompany to the venue. The instructor is responsible for his or her student(s) during the session.

When the student attending the lesson is unaccompanied by a parent or guardian the student remains the full and sole responsibility of the parent at all times before and after the session. London's Exceptional Warriors retains a comprehensive Public Liability Insurance Policy.

Booking and Payment

A contract comprising these terms and conditions exists when your booking is made. You will receive a confirmation message with details of your allocated time slot. If anything is incorrect then please contact us straight away.

London's Exceptional Warriors Ltd. endeavours to accommodate all customers, but cannot guarantee that term dates will marry up with all schools and suit all customers. Enrolment for sessions can be made any week of the year. An invoice will be sent out to clients at the end of every month, dating the number of sessions and dates. Payments can be made either by bank transfer or cash and should be received within two weeks.

Cancellation Policy

Please note that once you have booked a regular slot for your child or yourself with us it means that we have reserved time in our schedule exclusively for you. In case of an instructor being absent, the lesson will be rescheduled to the next possible date.

To avoid a cancellation fee, please provide cancellation notice at least 48 hours prior to your exercise session. This gives us the opportunity to fill the spot.

If you cancel your exercise session less than 48 hours before it is scheduled to take place, you will be subject to a 100% fee. Please see opening hours below to cancel on time. Cancellations outside the opening hours will not be considered.

London's Exceptional Warriors Ltd. reserves the right to allocate the booked time slot to somebody else if you, your son or your daughter cancel exercise sessions on a regular basis, even with enough notice given. You will be notified via mail.

You can cancel or reschedule an appointment by either emailing us at londonexceptionalwarriors@yahoo.com or by calling us at 07562930374.

Official business hours are **Monday to Thursday 08:00-20:00 and Saturday/ Sunday 08:00-20:00.**
